

FOR IMMEDIATE RELEASE Contact Jill Wallace – VP of Community Relations

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Goodwill Data Breach

Grand Rapids, MI – Goodwill Industries of Greater Grand Rapids, Inc. reported that early in the morning on Tuesday, December 15, 2009 a safe was stolen from the Goodwill premises. The police investigating the crime believe that the thief was after cash. However, the safe in fact contained back up data tapes which were stored in the event they might be needed for disaster recovery. Although it is unlikely that the thief would be able to access the information stored on the tapes, they did contain some personal information about employees and persons receiving services from Goodwill. Goodwill takes this breach seriously and therefore, has urged employees and participants to take necessary steps to protect themselves.

Goodwill has been actively working with local law enforcement to identify and apprehend the thief and continues to remain hopeful that it will recover the tapes intact. “We have already taken steps to ensure optimum security for our data tapes to ensure that something like this can never happen again. We are also reviewing our entire data storage process to ensure that there are no other undiscovered points of vulnerability,” stated Jill Wallace, Vice President of Community Relations. Goodwill is informing all persons affected by this breach via letter and has provided information about how to gain free access to their credit reports and place fraud alerts on their accounts. Additionally, Goodwill is posting this information on its public website for anyone who sees this news and wishes assistance.

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About Goodwill Industries of Greater Grand Rapids

Goodwill Industries of Greater Grand Rapids, Inc. is a non-profit organization dedicated to changing lives through the power of work. Since 1966, the organization has offered a wide range of employment and training programs free of charge to assist those with

disabilities and other barriers to employment in developing their marketable skills in order to find meaningful employment. Its efforts are supported by revenues from its 14 retail stores in an eight-county area, as well as from monetary donations. For more information, visit www.goodwillgr.org.